



Findings

April 26, 2006

CPRC Case No. 05-108

This case concerns complaints of Improper Procedure and Discourtesy.

The Commission found the following:

- 1. Improper Procedure (Failure to Take Reasonable Action)** – The alleged act did not occur.
- 2. Discourtesy** – The alleged act did not occur.

CPRC Case No. 05-110

This case was presented to the Commission as an "Inquiry." The Commission concurred that the complaint be classified as an "Inquiry."

CPRC Case No. 05-112

This case concerns complaints of Discourtesy and Improper Procedure.

The Commission found the following:

- 1. Discourtesy** – The investigation produced insufficient evidence to prove or disprove the allegation.
- 2. Discourtesy** – The alleged act did not occur.

CPRC Case No. 05-117

This case concerns complaints of Discourtesy and Poor Service.

The Commission found the following:

- 1. Discourtesy** – The investigation produced insufficient evidence to prove or disprove the allegation.
- 2. Poor Service** – The alleged act occurred but was justified, legal and proper.